

THE

TRANSIT BULLETIN

March 2020

Stay tuned in with Gwinnett County Transit

Have you attended meetings, tried out our Travel Training program, chatted with us at one of our events, or seen our buses pass you by? Now you can learn more about Gwinnett County Transit by reading our monthly newsletter. In *The Transit Bulletin*, you can learn about updates to our transit system, register for monthly events, discover tips for riding with us, and much more. Visit Gwinnett County Transit's website [here](#). #GwinnettMoves



What's new?

Savvy Seniors: March events



Older transit riders maintain their independence and mobility, avoid the stress of driving alone, and help reduce traffic congestion and air pollution. To help seniors in the County become more knowledgeable about transit during Savvy Seniors Month, Gwinnett County Transit will be sharing resources and free swag.

On **Tuesday, March 3** from **10:00am to noon** at the **Lawrenceville Senior Center**, we will be discussing Gwinnett County Transit's half-fare program, paratransit service, and accessibility information for seniors.

From **11:00am to noon** on **Friday, March 6**, we will also do a presentation about available resources for seniors at the **Norcross Senior Center**.

Learn more about our events by clicking [here](#), and preregistering [here](#).

New departure time for Route 101

Effective **February 17**, Gwinnett County Transit added an additional departure at **8:35am** for commuter route 101. New printed schedules are available at the GCT Customer Service Office, and an online version is also available for download. For more information on the new addition to route 101, please click [here](#) or call GCT Customer Service at 770.822.5010.



Transit tips & tricks



Did you know you can ride certain GCT local bus routes to the Doraville MARTA Station? This can be a huge help on Saturdays when commuter routes are not running and you need to get to downtown Atlanta. You will also get a **free transfer** to MARTA when you use your Breeze Card, which means no paying twice. For more information on routes that go to the Doraville MARTA Station, please click [here](#) or call GCT Customer Service at 770.822.5010.

Recognizing our drivers

Every now and then, we receive word from our riders that GCT bus drivers are doing great work. Here are a few compliments from passengers:

- "Hello! It is my first time using this service. My experience today has been excellent...Thanks to the very professional bus driver [of bus 7007]. Thanks to all who make this service work." – Maria Bautista
- "Thanks to Dawayna Clark for always being on time and also showing good customer service." – Arron Hyland
- "Operator Siona Eaddy picked us up [and] did a great job of maintaining her composure when faced with a loud, unfiltered passenger. The bus driver managed the situation appropriately and kept things under control. For that, I am grateful." – Mary Bruce
- "Thank you, Trevor Jervis, for being extremely courteous, helpful, and a great driver!" – Salil Khetani



If you would like to leave feedback about your bus driver or GCT service in general, please email us at transit@gwinnettcounty.com or call GCT Customer Service at 770.822.5010.

Spread the news about GCT

Here at Gwinnett County Transit, we love our free



stuff. Now, we are reaching out to you to share the word and spread the word about transit in Gwinnett. If you are interested in helping spread the good news about Gwinnett County Transit to your friends, family, and neighbors, you can become a GCT community ambassador and get your free swag bag with extra goodies and transit information inside.

We encourage our ambassadors to use our hashtag, #GwinnettMoves, when sharing your favorite experience on social media. We will also send you a survey every now and then just to see how many people you've been able to educate about GCT. Email us at

transit@gwinnettcountry.com or call 770.822.7447 to learn more.



We Want Your Feedback

Have comments or suggestions about Gwinnett County Transit service? Please call us at 770.822.5010 or email us at transit@gwinnettcountry.com.



Travel Training

Nervous? Riding GCT is easy. Schedule your practice session and learn "How to Ride the Bus with Us" today!

To sign up for *The Transit Bulletin*, [click here](#).

